

FOR THE BRAND THAT FITS YOU

PO Box 1665 Tel: (011) 454 4407 Edenvale (011) 454 4012 1610 (011) 454 4717 Reg. No. 2012/126459/07 Fax: (011) 454 6584

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www.worldofworkwear.co.za

# World of Workwear Group – Code of Conduct and Business Ethics

### Message from the Directors and Shareholders of World of Workwear:

The World of Workwear Group prides itself on being an ethically responsible corporate citizen.

This means that World of Workwear conducts its business with integrity and honesty, in full compliance with applicable laws and ethical standards. This Code of Conduct and Business Ethics reflects World of Workwear's core values and provides guidance to employees and other stakeholders on important ethical issues in a business environment.

We have a zero-tolerance policy on any dishonest or unethical behaviour. All directors, employees, suppliers, contractors and other stakeholders are expected to observe this Code when conducting business for or with World of Workwear, irrespective of the country in which you may be located.

If you have information about behaviour contrary to this Code by World of Workwear employees or other stakeholders please report it promptly.

#### 1. Introduction

The World of Workwear Code of Conduct and Business Ethics (the "Code") is a document in which

World of Workwear publicly declares what it regards as morally or ethically acceptable behaviour for its employees, suppliers and other stakeholders in a business environment.

World of Workwear is committed to high ethical standards of business practices and undertakes to conduct its business honestly and with integrity.

The Code is binding on all directors and employees in the World of Workwear Group of Companies.

If employees are uncertain about the application or interpretation of the Code they should raise the issue(s) with their manager, who, if uncertain, should seek advice from the Board of Directors.

# 2. Compliance with Laws, Regulations and Standards

World of Workwear complies with all laws, regulations and applicable standards ("laws") in all jurisdictions in which it operates, and to the extent that this Code may conflict with any laws in any jurisdiction, the laws of such jurisdiction will take precedence.

World of Workwear will not tolerate any violation of applicable laws, by any employee. If anyone becomes aware of a breach of any laws it must be reported to his / her manager, to the Board of Directors.



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### 3. Illegal, unethical and otherwise unacceptable behaviour

World of Workwear promotes a zero tolerance approach to fraud, corruption, theft and other similar illegal or unethical behaviour and employees are prohibited from participating in or condoning such behaviour. All employees must ensure that their conduct cannot be interpreted as being illegal or unethical and if anyone becomes aware of such behaviour it must be reported to his/her manager or the Directors. Employees must not carry out any undesirable or unethical form of business activity on World of Workwear premises, such as gambling, money lending and loan sharking.

#### 4. Conflict of Interest

A conflict of interest occurs when an individual's personal interest or the personal interest of the individual's family or friends may possibly interfere in any way with the performance of his/her duties or the best interest of World of Workwear. Employees must not use their positions or knowledge gained through their employment with World of Workwear for private or personal advantage (actual or potential) in a manner such that a conflict or a perception of a conflict arises between World of Workwear's interests and their personal interests.

All employees are required to complete and sign a "<u>Declaration of Interest</u>" form promptly after acquiring in any manner an interest of any nature in any external business, trust or other profit making activity, and an updated declaration annually thereafter. Any disclosure of interest form must be referred to the Managing Director. A "<u>Disclosure of Interest</u>", even if approved, does not authorise any employee to engage in behaviour which conflicts with the interest of World of Workwear.

### 4.1 Relationships with Customers and Suppliers

Employees must ensure that they maintain their independence and are seen to be independent from any person, or business that has or may have a contractual relationship with World of Workwear. Where an employee deals directly with a customer or supplier, they must not engage in any private financial relationship with that customer or supplier or any of its owners, shareholders, directors, partners or members.

Employees shall not invest or acquire any financial interest for their own account in any business, or with any of the owners, shareholders, directors, partners or members of any such business, which has or may have a commercial relationship of any value with World of Workwear, other than normal share dealings through a recognised stock exchange.

#### 4.2 Gifts & Hospitality

The giving and/or receiving of gifts and hospitality by employee's is only acceptable where it is reasonable and complies with the World of Workwear Policy on Gifts and Hospitality, which is available from Management.



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#### 4.3 Remuneration

Employees may not receive any commissions, money or item of value other than regular remuneration and incentives as provided in their terms of employment, either directly or indirectly, for negotiating, procuring, recommending or aiding in any transaction entered into on behalf of World of Workwear, nor shall they have any direct or indirect financial interest in such transactions.

World of Workwear specifically prohibits the acceptance of kickbacks or secret commissions from any supplier or other party.

### 4.4 Outside Employment, Directorships and Activities

Employees may not:

- a) Take up employment in any outside company, close corporation or other entity;
- b) Take up any interest in a close corporation or shares in a private company;
- c) Accept a directorship of any outside company; or
- d) Take up shares in a public company where such holding exceeds more than 1% of the market capitalisation; without first making full disclosure of all facts and obtaining prior written permission from the Managing Director who shall forward a copy of such written permission to the Board of Directors and/or the Company's Legal Advisor.

Approval will generally only be granted for external directorships where there is a Company business requirement. Fees received for any outside directorships must be paid to World of Workwear. Employees may not participate as presenters in any external business seminars or conferences without the written permission of the Managing Director.

Employees may not carry on part time businesses such as the selling of personal items and foodstuffs on World of Workwear premises other than during lunch time and then only in so far as same does not compromise any Employee's work performance or World of Workwear's position visàvis any of its stakeholders.

### 5. Company Funds & Property

World of Workwear does not approve of the giving of any gifts or the making of any payment in any kind to influence acts or decisions relating to World of Workwear's business. No employee of World of Workwear may offer, promise or authorise any unlawful or improper payment of any kind, whilst knowing that such payment is intended as a bribe or unethical inducement in an attempt to coerce or persuade any entity or individual into awarding a business opportunity to World of Workwear.



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Employees must at all times, ensure that World of Workwear's funds and property are used for legitimate Company business purposes and must at all times follow prescribed procedures for recording, handling and protecting such.

Where an employee's position requires Company funds to be spent, it is the individual's responsibility to exercise good judgment on World of Workwear's behalf and to ensure that appropriate value is received by World of Workwear for such expenditure. If employees become aware of any evidence that World of Workwear's funds or property may have been used fraudulently or improperly, they shall immediately advise the relevant manager or the Managing Director as the case may be. Failure by an employee to report abuse of funds or property will result in disciplinary action being taken against him/her.

Employees may not purchase goods and/or services for personal use with World of Workwear funds.

Any inventions, copyrights, patents or other intellectual property, which may arise out of the employment with World of Workwear and/or use of World of Workwear facilities, will automatically become the property of World of Workwear without exception.

Any use of company funds, property, equipment or benefits which result in a private benefit, which has not already been subject to fringe benefit taxation must be declared to the divisional financial manager for determination as to whether fringe benefit tax should be levied upon the use of such funds, property and/or equipment. Examples of such benefits would be company provided accommodation, entertainment and clothing, other than personal protective clothing and equipment.

### 6. Confidentiality

Employees may not divulge World of Workwear's confidential information to any external person or body unless authorised to do so. Confidential information includes, but is not limited to, methods, processes, computer software, documents, information on customers including customer lists or leads, programmes, trade secrets and technical information.

These restrictions shall apply during and after the employee's employment with World of Workwear.

All employees that have access to World of Workwear's IT services must abide by World of Workwear's IT Acceptable Usage Policy. That Policy prescribes employee behaviour with regard to World of Workwear equipment, information and records as well as behaviour on Social media. All company records designated as "Restricted, Confidential or Secret" as catalogued in that policy may not be published, disseminated or in any way be made available to outside parties.

Employees may not, unless otherwise authorised:

a) Record meetings or discussions;



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- b) Disclose details of their remuneration packages to other employees;
- c) Access any electronic files, folders or server drives other that which they have been officially authorized to do;
- d) Access any information/data or software except that which belongs to, or has been provided for their execution of their duties;
- e) Must not attempt to access restricted portions of the network, an operating system, security software or other administrative applications without explicit authorization by the system administrator
- f) Photostat or otherwise copy any records and/or property other than in the ordinary course and scope of their employment;
- g) E-mail company data to a personal e-mail account i.e. Gmail; or
- h) Remove or take with them any company information, documents or records whether in hard, soft copies or any removable media on or in contemplation of termination of their services with the Group

Authorized employees who have access to World of Workwear records containing any personal employment identification, medical and psychological information about World of Workwear employees and co-workers must ensure that these records and the information contained therein are adequately safeguarded and are not misused nor improperly disclosed.

# 7. Company Records

Accurate and reliable records are required to manage World of Workwear's business effectively and to meet its fiduciary duty. The integrity of World of Workwear's records depends on the validity, accuracy and completeness of information entered into World of Workwear's books of account and other records. Records must therefore be developed and maintained with accuracy, truthfulness and diligence and in accordance with group and operational policies and guidelines.

Employees may not make nor complete any false or misleading business records or issue misleading information of any nature.

### 8. Company Communication

Company information will be disclosed to the public, investors, analysts and the media only by executive management and strictly in accordance with the Company Communication Protocol in order to avoid inappropriate publicity and to ensure that every person with an interest in World of Workwear or its affairs will have equal access to information. Electronic media and other communication and information services provided by World of Workwear (such as computers, tablets, mobile phones, smart phones, e-mail, telephones, voice mail, fax machines and the Internet)



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are World of Workwear property, and their purpose is to facilitate World of Workwear business. This area is governed by the World of Workwear IT Acceptable Use Policy. Specifically, electronic media and services are not to be used for knowingly transmitting, retrieving or storage of any communications which are:

- a) Of a discriminatory or harassing nature;
- b) Derogatory to any individual or group;
- c) Obscene or pornographic;
- d) Defamatory or threatening in nature;
- e) "Chain Letters";
- f) Intended for any illegal purpose;
- g) Contravention of a World of Workwear policy and/or standards;
- h) Contrary to World of Workwear's interest; or
- Used in the furtherance of any personal or business activity or interest of any person, entity
  or enterprise other than the company such as soliciting funds, collecting signatures,
  conducting membership drives, distributing literature or gifts, and selling merchandise or
  services.

Limited, occasional or incidental use of electronic media for personal, non-business purposes is acceptable.

However, employees must demonstrate that such use:

- a) Does not affect performance or disrupt others;
- b) Is truly occasional in nature;
- c) Is not used in the furtherance of the business activities of any entity or enterprise other than World of Workwear;
- d) Does not put World of Workwear IT facilities, software or information at risk; and
- e) Does not result in any excessive cost to World of Workwear.

World of Workwear reserves the right to access, monitor, review and disclose any information transmitted, received or stored, using World of Workwear's electronic equipment or other communication and information services, to the extent necessary to ensure that electronic media and services are not excessively used for personal purposes and that their use is in compliance with



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the law and this Code. Any actions taken by World of Workwear in this regard shall comply with relevant legislation.

# 9. Donations, Sponsorship, Charities, Political and Religious Groups

- a) Donations to charities, educational institutions, sports clubs / teams must be approved by Financial Manager. All other donations must be referred to the Board of Directors for approval.
- b) Donations of any nature to political parties are prohibited.
- c) Any invitations to serve in a charitable, political and/or religious group where there is a view that such invitation was extended because of the person's employment with World of Workwear, must be disclosed and the taking of such office approved by the Managing Director for all middle managers and below and for all others by the Board of Directors.

### 10. Sustainability

World of Workwear is committed to the principle of sustainable development, by which is meant striking an optimal balance between economic, environmental and social development and will strive to innovate and adopt best practice, working in consultation with stakeholders. World of Workwear accordingly recognises the need to:

- a) Minimise consumption of natural resources and waste generation;
- b) Minimise the impact of operations on the environment; and
- c) Maximise recycling where possible.

# 10.1 The Workplace

### World of Workwear:

- a) Is committed to the adoption of fair labour practices in the workplace and promotes workplace equality;
- b) Prohibits all forms of unfair discrimination, and does not tolerate inhumane treatment of employees nor behaviour which is tantamount to any form of harassment in the workplace;
- c) Prohibits the use of child labour;
- d) Recognises the right of employees to freedom of association;
- e) Respects the privacy of all employees and will safeguard the confidentiality of employee information;



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f) Will provide employees with equal opportunities to enhance their skills and capabilities, enabling them to develop fulfilling careers and to maximise their contribution to business and will reward employees fairly based on qualifications and performance without discrimination on the basis of age, colour, creed, disability, ethnic origin, gender, marital or family status, religion or sexual orientation. In addition, all promotions and recognition will be based purely on merit; and g) discourages the employment of family members and / or relatives and prohibits same where the family member and / or relatives would report directly into another family member and / or relatives, or where family members and / or relatives would be working within the same department.

#### 10.2 Recycling

World of Workwear is committed to recycling and encourages a mind-set of recycling. All employees are expected to embrace recycling opportunities in the workplace.

# 10.3 Safety and Health

Senior and line management are accountable for safety, health and environmental issues and for the allocation of adequate financial and human resources within their operations to address these matters.

#### World of Workwear shall:

- a) Create and maintain a safe and healthy workplace through the design of the work environment, the planning and performance of work, the provision and use of necessary equipment, tools and procedures, the appropriate training and the ongoing identification and mitigation of risk present in the work place; and
- b) Take appropriate measures to ensure that employees refrain from using any illegal drugs or alcohol or other intoxicating substance in the work environment which could affect their work performance and pose a risk to the health and safety of themselves and others.

# **10.4** The Environment

World of Workwear is committed to operating with due regard to the environment. As such it is committed to complying with all reporting requirements laid down in all Environmental laws and relevant standards and guidelines. It has adopted ISO 14001 framework as a guideline.

Though World of Workwear's operational activities have an limited effect on the environment, World of Workwear undertakes to:

a) Understand the environmental impact of its activities and treat it as an integral factor in all decisions;



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- b) Make the principles of sustainable development a fundamental part of World of Workwear's business strategies and day-to-day operations;
- c) Implement and maintain environmental policies to ensure that its actions are carried out in an environmentally responsible way;
- d) Be transparent about and accountable for its environmental performance; and
- e) Avoid doing business with third parties who conduct their business in an environmentally irresponsible manner.

# 10.5 Social Responsibility

World of Workwear's conducts its business in a socially responsible manner and shall make every effort to:

- a) Support health, education and environmental initiatives;
- b) Support and work with voluntary and charitable organisations that respond to community needs in order to solve community problems;
- c) Encourage, support and seek partnerships with organisations which benefit from World of Workwear's assistance whether they be schools or social service organisations; and
- d) Give preference to business partners who conduct their business in accordance with World of Workwear's ethics.

#### 10.6 Human Rights

World of Workwear supports the protection and furtherance of human rights and confirms its commitment thereto by designing, implementing and managing policies and procedures in support thereof.

#### **10.7 Cultural Sensitivity**

As representatives of World of Workwear, all employees should be aware, when dealing with business partners in South Africa and other countries and/or when visiting other countries with family members that their behaviour is a reflection of World of Workwear and are therefore expected to familiarise themselves with the norms, laws and customs of the respective countries and abide thereby.

#### 11. Competition

The purpose of Competition legislation is to preserve and promote competition in a free market system. It is World of Workwear's policy to:



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- Comply with these laws; and
- Succeed, based on its products, services and effects and not as a result of any illegal or unethical practice taken at the expense of its customers, suppliers or competitors.

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Employees and/or directors of World of Workwear:

- a) Are prohibited from entering into prohibited agreements or practices, formal or informal, with competitors, suppliers or customers such as price fixing, market sharing (e.g. the allocation of customers, territories or contractors), bid rigging, collusion and "kickbacks". In addition, World of Workwear does not employ illegal or otherwise improper means to obtain information from competitors and employees are prohibited from offering bribes or gifts in exchange information, soliciting confidential information from competitor's exemployees whether employed at World of Workwear or elsewhere, or misrepresenting World of Workwear in order to convince any other party to divulge restricted information to World of Workwear;
- Shall, if they are aware of any form of anti-competitive behaviour and/or actions within the World of Workwear Group, such as price fixing, report same to the Group Managing director; and
- c) Are required to familiarise themselves with the World of Workwear Competition Policy. Competition legislation imposes severe penalties for contraventions and tends to be technical and complicated; consequently all employees are required to consult the Group Legal Advisor for assistance prior to entering into any arrangement, which may be or could be perceived to be anti-competitive.

#### 12. Financial Confidentiality

No employee shall disseminate price sensitive information nor deal in anyway (personally or through another) in shares or financial investments of World of Workwear while in possession of price sensitive information. For the purposes of this Code price sensitive information shall mean information, which if made public would be likely to have a material effect on the price or value of any of the Company shares or financial instruments.

Employees who contravene this prohibition will face termination of employment and in addition may be subject to civil and criminal prosecution under local legislation.

### 13. Relationships with Governments

World of Workwear respects the authority of the governments in the countries in which it conducts its business. It is imperative that employees maintain an honest, transparent and ethical relationship with all governments, their agencies, officials and personnel. When providing company information to representatives of government, employees must ensure that such information is accurate,



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comprehensive and complies with the relevant laws and regulations in such jurisdictions. All employees are required to consult the Group Legal Advisor for assistance prior to taking any action which is or could be perceived to be non-compliant with such laws or regulations.

#### 14. General

- a) All employees shall act responsibly whilst on company premises.
- b) Authority to approve any activity contained in this Code may not be delegated.
- c) Employees may not bring alcohol onto company premises without the prior written consent of the appropriate authority.
- d) In the event of loss of property, fraud, theft or destruction, a defalcation report must be completed and sent to the Managing Director and Group Insurance Broker as well.

#### 15. Contraventions of the Code

World of Workwear regards any contravention of this Code as a serious matter which must be dealt with immediately. At the same time, any suspected or alleged contravention under investigation will be treated with the utmost confidentiality. Contraventions of the Code may result in disciplinary action, including the termination of employment. Certain breaches of the Code, i.e. those relating to theft, fraud defalcation and misappropriation of property, cash, services and/or propriety/confidential information may also result in civil or criminal proceedings.

#### 16. Whistle-Blowing

Any person who knows about or suspects a violation of this Code must immediately report the matter as follows:

- To the relevant line manager, who in turn is required to immediately report the incident
- To the Group Managing Director and Legal Advisor;

### **17. Protected Disclosures**

The World of Workwear Whistleblowing Policy

- Provides avenues for employees to disclose information regarding other employees, raise concerns and receive feedback on any action taken in a confidential environment;
- Allows the employee to take the matter further if he/she is dissatisfied with the company's response;
- Reassures the employee that he/she will be protected from reprisals or victimization for whistle-blowing in good faith; and



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- Protects the whistle-blower against any occupational detriment as a result of making a
  protected disclosure. Occupational detriment includes dismissal, suspension, demotion,
  harassment, intimidation, disciplinary action, forced transfer, a refusal of promotion or
  transfer, being refused a reference, or generally being adversely affected in his/her
  employment.
- The making of false or reckless allegations and the abuse of the whistle-blowing mechanism
  are prohibited and should it be found that a person had acted in such a manner, disciplinary
  action will be taken.

#### 18. Publication

This Policy is published on <a href="www.worldofworkwear.co.za">www.worldofworkwear.co.za</a> & is available in hard copy format from management on request. This document is subject to the usual control and approval rules contained therein.

Signed on behalf of World of Workwear (Pty) Ltd:

Vaughn van der Merwe (Director)